

Group Leaders must read our [Admissions Policy](#) and [Health & Safety Policy](#) and ensure that **all** members of your group are aware of and adhere to the rules whilst they are on the premises. These can be found in the footer of our website.

1. Group slots are limited and are booked on a first come, first served basis. On booking a £50 non-refundable deposit will be taken either over the phone or be invoiced. The full balance will be due 14 days before your visit.
2. Additional admissions can be added with [24 hours](#) notice and must be paid for at time of booking.
3. You can make reductions to your number on your booking up to 48 hours prior to your arrival. Any reductions after this time will not be able to reduce your final cost.
4. If amendments to your booking mean your numbers are different to the number originally booked, we will amend your price per head in accordance with the prevailing rate for that group size.
5. If you arrive later than the pre-arranged time we will endeavour to accommodate your group for the slot booked. However, we reserve the right to cut short your visit. Under extreme circumstances your visit may need to be postponed. No refunds will be issued for late arrivals.
6. One Group Leader will be admitted **FREE** for every 20 full-paying admissions.
7. Please designate a Group Leader to oversee the distribution of your group wristbands.
8. Group bookings are not exclusive unless booked as a [Private Hire](#).
9. Any group booking that includes guests under the age of 12 is subject to our adult to child ratio policy. Please see our [Admissions Policy](#) for more information.

10. If any of your party have special dietary requirements, a disability or additional needs please let us know and we will do our best to support them during their visit. Please read our [Accessibility Statement](#) in our website footer for further information.

DECLARATION

Confirmation of a group booking at Splashdown is based upon the acceptance and adherence of our [Group Terms & Conditions](#). Our team are here to help you - please ask if you require any assistance.

Splashdown Poole, Tower Park, Poole, Dorset **BH12 4NY** | **FREE PARKING**

To discuss or amend your booking please call **01202 711570** or email groupsandparties@lemurattractions.co.uk